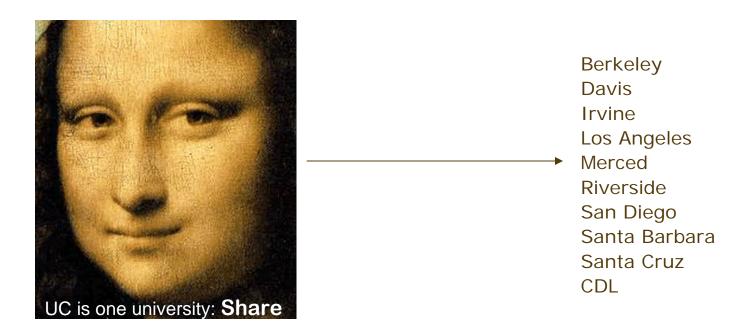
## Building UC Shared Images

## Moving a demonstration into a sustainable service



Lena Zentall, California Digital Library lena.zentall@ucop.edu VRA 2008 March 16, 2008

#### Overview

- What players have to be involved in the decisions?
- What are some of the guiding principles and requirements?
- What does it take to sell the idea of a shared collection to various stakeholder groups?
- How do you enable communications among large numbers of players?
- What are the copyright issues that have to be addressed?
- What are the collection development issues that have to be addressed?

## Setting the context

- What is UC Shared Images?
  - shared collections hosted in ARTstor open to all UC; focus on collection building
- How did it start?
  - VRCs desire to share with each other and to provide access to images for teaching
- Why do we need it?
  - Sharing is a big deal!
  - Greater than the sum of its parts (greater selection, broader access)
  - Funding and political support for system-wide initiatives
  - Strategic collection development (not tossing images in a pile and creating an "image dump") = less effort/cost

Discover, Share A R T S T O R Preserve/Backup Local Image Management **UC Shared Images** CDL Preservation Repository upload CDL CDL licensed upload campus Each campus may have vr curator collection(s) more than one collection. Options for adding OIV presentations into courseware: Collections that are only available to one campus 1) Post the .prs (OIV presentation) file to the course site. will not be part of UC Shared Images. (students must have OIV installed to view the presentation.) 2) Print the OIV presentation as a .pdf file; post to the course site. 3) Upload the OIV slides to a Personal Collection and create a URL faculty request images. link to the slides that can be pasted into the course mgmt system faculty donate images. (This will take the least amount of space on the course site). **Export** Use 1024 x 768 max. Faculty export images for lectures, courseware, sharing with students. upload faculty upload shared PowerPoint. Course ARTstor Management Sysi Offline Keynote, etc. Image Viewer (CMS) my (OIV) student folder Students can group and save images

in ARTstor, but they do not have

## Seeking understanding

#### Guiding principles

- consulted with VRCs and other stakeholders
- Facilitate resource sharing and co-investment
- Reduce redundant effort (e.g., digitizing the same image twice)
- Problems to solve (goals)
  - what MUST you do, what are your strengths
  - Provide access to licensed images when the vendor does not provide access
  - Provide an infrastructure for visual resources curators to contribute images to a shared institutional collection
- Assumptions, Trends, Risks
  - VR curators will continue to reproduce "copy stand" digital images at the request of faculty in the foreseeable future (digital copy stand equipment is in use or planned for most UC VR departments).
  - What are the significant factors of not having everyone on board? Are there ways to allow different levels of participation? Are there ways for campuses help each other?

## Key Players

- CDL (bring together players, manage implementation, co-invest along with campuses)
  - strategic planning, facilitation, licensing, policy, communication, direct access to advisory committees

#### Libraries

principal **funders** of shared licensed collections; supporters of broad access

#### VRCs

- collection builders, cataloging/subject experts, best group to begin shared collection development
- Educational technology
  - supporting faculty personal collections and end-user tools
- Faculty/students
  - aggregators of images, end-users

## Selling it

The single most important information we provided decision-making stakeholders was a clear argument for why UC Shared Images was needed, followed by a rationale for how it would be funded.

#### Find a champion

- authority, influence and \$
- Strategy Tips (why now, how will it be funded?)
  - make a recommendation
  - ask each stakeholder group specific questions
  - keep reports brief, include exec summary, lots of bullet points, use an appendix for supplemental info, charts

#### Value of in-person demos

- Important questions were raised during visits
- discussions brought together groups that infrequently or never have a chance to meet and share ideas

#### Communications

A communication plan is as critical as an implementation plan.

- Create a stakeholder community
  - Who? Diverse and inclusive: libraries, vrcs, educational technology/IT support, experts
  - Why? Build consensus; surface issues; aid decision-makers
- Create a collaborative support structure (liaisons, advisors)
  - Put the right people in place to make decisions and adapt to changing needs
- Use wikis, email lists to enable communication among large numbers of players
- Use champions to deliver proposals and progress reports

## Facing the tough issues

Principle: Enable local autonomy while providing system-wide structure - facilitate policy and standards creation

- Campus Co-investment
- Collection Development
- Copyright
- Managing Collection Building and Access (Gatekeeping)
- Integration with Other Systems
- Metadata Model
- Preservation
- Relationship to Other UC Image Repositories
- Standards
- Transition Planning

# Managing Collection Building

#### Big issues

- Funding comes from many sources
- Balancing politics with user needs

#### How are we doing it

- Phased committee building (local point person, system-wide steering committee)
- Characteristics of a desirable collection (principles)
- Source images: workflow, preserving the effort
- Image quality standards (minimum)
- Metadata submission guidelines

#### Metadata Submission Guidelines

- Shared Metadata Working Group
- Using ARTstor Core
- Goals
  - Provide predictable level of documentation, context
  - Consistent integration and discoverability across campuses and within ARTstor
- 5 required fields; 15 recommended fields (includes 4 ARTstor advanced search fields)

## Why do we care about Metadata...

#### ...because words find images

Italian

1987

Untitled

Painting

Abstract Expressionism

Renaissance

Willem de Kooning

ca, 1503-1505

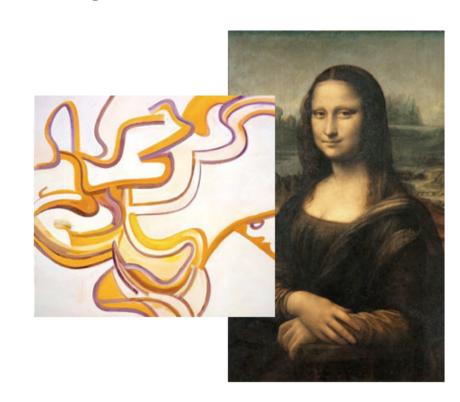
La Giaconda

Mona Lisa

American, born in the Netherlands

Musée du Louvre

Leonardo da Vinci



## Copyright

Assumption: "copy stand" images will continue to be used in teaching for an indefinite period

- General Terms of Use applies to all UC Shared Images
- Rights information is required for each image; source information is recommended
- Contact information for users to seek permission
- Following community practice
- Multiple levels of access
  - Share outside UC (noncommercial, educational use)
  - Share only with ARTstor subscribers
  - Share only with UC campuses
  - Share only with your campus

## Looking ahead

- UC Shared Images is an ongoing commitment that will undoubtedly evolve in ways we cannot predict (not a static image dump)
- What does actively managing the service mean?
  - Anticipate (identify risks, assumptions, trends, and opportunities for partnering, innovation)
  - Assess (identify problems and successes, next steps)

#### Takeaways

- biggest opportunity is shared collection development
- biggest value is developing a collaborative support structure (people and processes)
- most daunting is understanding and cultivating relationships among campus stakeholders (high amount of variance)
- don't punt on the big issues (avoid "pilot" pitfalls-structure and policies needed upfront)

#### Contact Info

Lena Zentall
UC Image Service Manager
University of California, California Digital Library

lena.zentall@ucop.edu

http://www.cdlib.org/inside/projects/image